



FACT SHEET 2025 SUMMER SEASON

HOTEL INFORMATION

Hotel Name	: ZENA RESORT HOTEL
Catagory	: 5 Stars
Address	: Çamyuva Mah.Vatan Cad.No.3 Çamyuva - Kemer /Antalya TÜRKİYE
Telephone	: +90 242 824 59 59 Pbx
Fax	: +90 242 824 59 49
Web page	: www.zenaresort.com.tr
E-mail	: sales@zenaresort.com.tr
Sales & Marketing Manager	: BURHAN CÖMERTOĞLU
Open Date	: 2003
Renovation	: 2012 (All bathrooms renewed in 2022)
Area	: 17 000 m2
Room Capacity	: 214
Bed Capacity	: 440
Floor	: 3
Elevators	: 3
Company Name	: SEED Turizm ve Otel Hiz.AŞ.
Invoice address	: Vatan Cad.Çamyuva Mah.No.3 Çamyuva -Kemer /Antalya TÜRKİYE
Tax Office &No	: Kemer VD. / 758 019 65 40
CTRS NO(MERSIS)	: 0758 0198 5400 0016
Spoken Language	: Turkish, English, Russian, German
Pier survey	: 60 m2
Wireless Internet	: General areas, Lobby and rooms due charge (Only Lobby area 500 MB free of charge)
Beach	: 50 m Private sandy-pebble

KONUM

Antalya airport	: 55 Km
Antalya city centre	: 45 Km
Kemer city centre	: 7 Km
Çamyuva	: centre
Phaselis ancient City	: 4 Km

OTHERS

Payment Options	: Cash, Visa, Master Card
Pet	: not allowed
Voltaj	: 220 volt
Non smoken area	: According to Turkish Law 4207 it is forbidden to smoke in closed area

ROOM ACCOMODATION

Total Rooms : 214 Rooms

Total Bed capacity : 585 Beds

Standart Oda Land View : 120 Rooms

Standart Oda Sea View : 73 Rooms

Family Oda : 10 Rooms

Economy Room : 9 Rooms

Disable Room : 2 Rooms

STANDART ROOMS SEA & LAND VIEW

193 units in total. 28-30 m2 in size. In our rooms with land and sea view options;

1 bedroom (1 double bed and 1 single bed + 1 sofa)

1 Bedroom (1 double bed and 1 single bed)

1 Bedroom (1 double bed and 1 single sofa or extra bed)

1 bedroom (2 single beds and 1 single sofa or extra bed) bed options.

1 bathroom, shower / wc, satellite TV, telephone in room and bathroom, safety box, minibar, central air conditioning system, sofa, hair dryer, laminate flooring, 4,5 - 7 m2 balcony.

Maximum accomodation in Standart Rooms 3 Person + 1 Child.

FAMILY ROOMS

There are 10 units in total. 55 m2 in size. Our rooms with land and sea view options ;

2 bedrooms (with inter-door, 1 double bed and 2 single beds),

2 bedrooms (with inter-door, 1 double bed and 3 single sofa or extra bed) bed options.

1 bathroom, shower / wc, 2 TVs with satellite broadcasting, telephone in the room and bathroom, safety box, minibar, central air conditioning system, sofa, hair dryer, laminate flooring, 4,5 - 7 m2 balcony.

Family Rooms can accommodate 4 adults + 1 child.

ECONOMY GARDEN ROOM

There are a total of 9 units, all rooms are located on the garden floor, between lemon and banana trees, It is 24-26 m2 in size.

1 bedroom (1 double bed and 1 single sofa bed),

1 bedroom (2 single beds and 1 single sofa bed),

1 Bedroom (1 double bed)

1 bedroom (2 single beds) bed options.

1 bathroom, shower / wc, satellite TV, telephone in room and bathroom, safety box, minibar, central air conditioning system, sofa, hair dryer, tile floor , 4 m2 terrace balcony.

Maximum accomodation in Economy Rooms 2 Person + 1 Child.

DISABLE ROOM

It is designed to meet the needs of disabled guests and is located on the 1st and 2nd floors. It has a land view and there are 2 units in total. 28 m2 in size. 1 bedroom, 1 bathroom (private), shower (private) / wc (private), satellite TV, telephone in the room and bathroom, safety deposit box, minibar, central air conditioning system, desk, sofa, hair dryer, laminate flooring, emergency assistance button, wide doors opening in reverse, 4,5 m2 balcony.

Maximum 2 adults can stay in disabled rooms.

COMMON SERVICES OFFERED IN ALL ROOMS

Chargeable Wireless internet access, Card key system in all rooms, Daily minibar refill (water only), Daily housekeeping, Bed linen change every other day, Room service (chargeable).

FOOD SERVICE & RESTAURANTS

Concept : All inclusive Services hours : 10:00 – 24.00

Service	Hours	Location	Service	Capacity
Breakfast	07.00 -10.00	Papaya Restaurant	Open Buffet	520 Person
Gözleme (flat baked bread)	10.30 - 16.00	Yoruk Tent Gözleme House		
Ice cream service	11.00 - 12.00	Ice Cream House		
Snack Restaurant	11.00 - 16.00	Snack Bar		
(Hamburger, Pizza, Pasta varieties, French fries, Chicken fries, Hot dog, Nuggets, Fries, Salad and fruit varieties)				
Lunch	12.30 - 14.00	Papaya Restaurant	Open Buffet	520 Person
Lunch (Diet)	12.30 - 14.00	Papaya Restaurant	Open Buffet	520 Person
Ice cream service	15.00 - 17.00	Ice Cream House		
Dry and Fresh Cake, Cake	16.00 - 17.00	Snack Bar and Lobby Bar		
Dinner	19.00- 21.00	Papaya Restaurant	Open Buffet	520 Person
Dinner (Diet)	19.00 - 21.00	Papaya Restaurant	Open Buffet	520 Person
Children's buffet	19.00 - 21.00	Papaya Restaurant	Open Buffet	520 Person
Night Snack' Soup'	23.00 - 24.00	Papaya Restaurant	Open Buffet	520 Person

* In the main restaurant there is a Diet Buffet, a Children's Buffet, a heater and blender for feeding, a high chair.

A LA CARTE RESTAURANTS

Reservations for a la carte restaurants can be made at the Guest Relations department in the lobby. A la carte restaurants are chargeable.(A la carte restaurants open when there is a minimum of 15 people)

Restaurant	Hours	Kitchen	Capacity
PERUNA Restaurant	19.00 - 21.00	Italian Cuisine	40 Person
PERUNA Restaurant	19.00 - 21.00	Fish	40 Person
Ottoman Restaurant	19.00 - 21.00	Turkish-Ottoman Cuisine	40 Person

BEVERAGES SERVICE & BARS

Bars	Hours	Beverages Services
Lobby Bar	10.00 – 24.00	Alcoholic and non-alcoholic drinks included All inclusive concept
Pool Bar	10.00 – 17.30	Alcoholic and non-alcoholic drinks included All inclusive concept
Snack Bar	10.00 – 18.00	Alcoholic and non-alcoholic drinks included All inclusive concept
Snack Bar	21.00 – 23.00	Alcoholic and non-alcoholic drinks included All inclusive concept
Beach Bar	10.00 – 17.30	Non-alcoholic drinks and beer
Disco Bar	00.00 - 02.30	All beverages are due to charge.

- Minibar are filled once a day with water.
- Beverages are served in glasses at all restaurant and bar.
- **Free soft drinks:** Tea, Turkish coffee, Herbal teas, Coffee varieties (espresso, cappuccino, Americano, Risretto, Lungo, Mocha, Hot chocolate, Cold coffee) Cola, Fanta, Sprite, Ice Tea, Milk Shake, Water, Soda, Ayran, Lemonade, Botox juice, Concentrated apple juice, cherry juice, pineapple juice, orange juice
- **Free alcoholic drinks:** Whisky, Raki, Gin, Vodka, Rum, Brandy, Martini, Liqueur group, concept wines, Beer
- **Free Alcoholic Cocktails:** Pina Colada, Blue Hawaii, Sex on the Beach, Mojito, White Lady, Cuba libre, Screwdriver, Tom Collins, caipirinha, cosmopolitan, Zena special Cocktail
- **Free Kids Cocktails:** Cinderella, virgin colada, Zena kids cocktail, Milk shake cocktail
- Fresh all juices due charge.

BEACH AND POOLS

The Hotel is located at the beach, The use the beach private and 60 m2 lenght of the pier just for our hotel guests, the beach is 50 m long, sand and small pebble, shower at the beach, sunbathing areas, sunbeds, mattress and beach towels served free of charge to our guests.

Pool	Number of Pools	Depth (cm)	Area(m2)	water	water slide
Outdoor swimming pool	1	140	300	Fresh water	No
Indoor swimming poolu	1	140	120	Fresh water	No
Kids pool	1	40	10	Fresh water	No
Indoor kids pool	1	25	6,2	Fresh water	No
Water slide pool	1	140	50	Fresh water	2 kaydırak

- ❖ Pool working hours : Outdoor between 08.00- 18.00, Indoor Pool between 09.00 - 20.00
- ❖ Slide working hours : between 10.00 - 12.30 and 14.00 - 17.00
- ❖ Indoor Pool is heated (Heating Only winter season)

ENTERTAINMENT & ANIMATION

Zena Resort Hotel offers you entertainment for all tastes and all ages, live music, amazing parties, games and surprises. Games and entertainment will fill you with energy and leave in your mind unforgettable memories. Under the supervision of professional trainers during the day you will feel yourself better.

Free of Charge Activities

Special performances and live performances in the amphitheater, Gala nights, Concept shows, Pool games, Pool gymnastics, Table tennis, Beach volleyball, Dart, Boccia, Step aerobics, Fitness room (under 18 years old is not allowed), Water aerobics, Disco

Chargeable Services

Game center, internet Cafe, bicycle rental, all watersports

MINI CLUB (KIDS CLUB)

It is an entertainment center where all my young guests are enjoying the special holiday pleasure, offering all kinds of fun services and activities throughout the day. Our children's club is between 4 -12 ages, between 10.00 - 12.00, 14.30 - 17.00 and 19.30 – 21.00 hours.

Every evening in the amphitheater there is a mini disco, a pool with 1 slide, a game park, play rooms, a children's section in the main restaurant, a children's buffet prepared for children, a baby seat in the main restaurant.

Every day of the week changing special shows, playback show, magician show, pool games, dart tournament, reddish games, dance lessons, face painting, talent show, Survivor games, cookie making trials

SPA & WELLNESS CENTER

Spa & Wellness Center offers different decor and special services, natural products are used massage and skin care sessions with appropriate cures and package programs.

Many treatments, from balneo algae therapy to hydromassage to aflux to presso therapy, natural products are applied by Professional certified staff.

The treatment and massage rooms are available between 09.00 - 20.00 hours with bath, sauna, steam bath, relaxation area, indoor pool and professionally equipped fitness center.

Free of Charge Activities

Türkish Bath, sauna, relaxation area, heated indoor pool (heating only winter season), indoor children pool, fitness center, steam room.

Chargeable Services

All massage and peeling , body treatments, Spa services, beauty salon.

OTHER SERVICES

FREE OF CHARGE ACTIVITIES

Food & Beverages services in main restaurants and bars included in the concept, Turkish bath and sauna(09.00 to 20.00), Steam room, safe boxe in the rooms, Fitness Center (09.00 to 20.00, children under 16 y.o not allowed), animation activities, water slides, table tennis, beach towel, mattress, sunshades, beach volleyball, water polo,

pool games, morning gym, Step, aerobics, Darts, Boccia, baby highchairs, Mini club, indoor and outdoor swimming pools (08.00 to 18.00),

CHARGEABLE SERVICES

Other local and imported beverages not included in the concept, fresh orange juice, all bottled beverages, Wireless internet in general areas, lobby and rooms due charge (**Only Lobby area 500 MB free of charge**), **A la carte restaurants**, room service (foods & beverages), SPA and Wellness services, all massage and peeling services, hairdresser and beauty salon, doctor and health services, telephone, fax, laundry washing and ironing service, market and shopping centers, water pipe, photo service, luggage packing, game center, billard, diving, surf lesson and all water sports.

MEETING ROOM

Name Of Hall	Width(m)	Lenght(m)	Hight(m)	Area (m2)	Theatre	Classroom	Banquet	Coctail
MEZZULA	23m	24m	2,80m	230	150 pax	115 pax	100 pax	135 pax
HiTiT	23m	24m	2,80 m	100	100 pax	65 pax	60 pax	90 pax

Technical Equipments

Wireless internet, Data Projector (Charge) , barcovizon screen, DVD-CD player, cordless and wired microphone, lectern microphone, collar microphone, Flipchart, sound mixer, lectern, stage, direction boards, sound system.

OTHER REMINDINGS

- ❖ All beverages out of hotel All Inclusive Concept are due to charge. All bottled drinks are subject to charge
- ❖ **All inclusive concept between 10.00 – 24.00 hours.**
- ❖ Alcoholic drinks and entering to the disco are not allowed for children of the age under 18.
- ❖ Use of wristband is obligatory in the Hotel area. In case of loss wristband 10 € will be charged to your account. Old wristband could be changed at reception with the new ones without any charge. Wristband should be returned to the reception on check out.
- ❖ Do not lose the room key card. In case of loss 5 € will be charged to your account. Do not leave your card while you are absent in the room and do not give your card to anyone.
- ❖ In case of loss of towel or towel card 20 € will be charged to your account. Towels are changed once a day.
- ❖ Please be sure to check room hardware upon checking in to the room and report damaged hardware to Guest Relations Department. Please keep in mind that the room residents will be responsible for damaged hardware and , will be compensated accordingly upon checking out.
- ❖ All food and beverage services are due charged after 12:00 on departure day.
- ❖ Check out time is 11:00. If you declare to the reception for your late check out, one day in advance, you can use your room until the stated time with a fee, according to hotel occupancy.
- ❖ We kindly request you not to bring food from restaurants and bars to the room in order to maintain maximum cleanliness and hygiene requirement.
- ❖ Your hygiene and health is important to us, for this reason, water samples from pools, bacteria samples from WCs, samples from food are taken and tested in laboratories every week.

- ❖ Opening and closing times can be changed by the Hotel management according to the weather conditions.Changes will be announced in the shortest time possible.

